

GULF DEFENDER



Vol. 63, No. 39

Tyndall Air Force Base, Fla. *Gulf Defender*

Oct. 15, 2004

In brief

Early Closure

The 325th Contracting Squadron will close at 11 a.m. today for a squadron function. Normal hours will resume Monday. In case of an emergency, call 774-1151 or 774-1152.

Hunting at Tyndall

Hunting season officially started on Tyndall Air Force Base with the opening day of dove season Oct. 2. Deer hunting with a bow opens Saturday with archery season and runs through Feb. 16. General gun season opens Nov. 25. Spring turkey hunting will wrap up the season in April 2005.

Hunting is open to the general public with proper permits. For more information about the hunting requirements and fees, call the Natural Resources Flight at 283-2641.

Obstacle course use

Use of the obstacle course near Boy Scout Road is restricted due to safety concerns. Only people who obtain approval from the 325th Security Forces Squadron and receive instruction on course use and safety are permitted in the area. Organizations interested in using the obstacle course should contact the security forces training section at 283-9921/9922.

Inside

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Commander discusses expectations for wing



Lisa Norman

Brig. Gen. Jack Egginton, 325th Fighter Wing commander, talks to wing personnel during his commander's call Oct. 8. He held the call to lay out his vision and expectations for members of the Checkertail Clan and to address any issues or concerns.

**AIRMAN 1ST CLASS
SARAH McDOWELL**
325th Fighter Wing Public Affairs

Members of the 325th Fighter Wing were given an opportunity to learn a little more about their wing commander and gain valuable insight into his goals and expectations for the wing during a base-wide commander's call Oct. 8.

During his comments, Brig. Gen. Jack Egginton commended the men and women of the wing for their service and touched on the pride he's felt since assuming command July 27.

"I want to take this time to look you in the eye and tell you how great I think you are," the general said. "Thank you for the work you do for our great nation. Thank you for the service you render for this Air Force, as part of this family.

This nation and world needs us."

The general also laid out the wing's foundation of equality and respect for and among all Airmen.

"We are all Airmen, with a capital 'A,'" He said. "Whether you wear civilian clothes, are a contractor, civil servant, are active duty, Guard, Reserve, or are associate unit folks, it doesn't matter. We are all part of the same Air Force family. We all work together and we all take care of one another, and that is the responsibility of each of us."

The general explained he doesn't look at anyone differently because of race or gender and neither should anyone else.

"Each of us deserves the dignity and respect that comes with being a member of this great family," he said. "If we demonstrate that respect and dignity to one an-

other, we won't have to worry about certain issues that come up from time to time that sort of break your heart, such as discrimination, sexual harassment and, heaven forbid, issues of sexual assault. There can be no doubt that there is zero tolerance for any of that in any way, shape or form."

Even though the general realizes most of the base is aware and concerned about these issues, he said it is up to everyone to keep each other in check, to maintain the dignity and respect of all.

General Egginton also gave his philosophy on leadership and said he is a firm believer in face-to-face contact from leaders. He added those who run their offices and communicate with their troops through e-mail are going about leadership the wrong way.

"The first-line supervisors should

take charge, be familiar with whom they are dealing, be face to face, be in their troops' work areas and be involved," he said. "If this happens, you will have more success in your work area and we will achieve greater things as a wing."

Realizing Airmen are the heart of Tyndall and the Air Force's mission, the general also spoke of his concern regarding the number of drinking and driving occurrences.

He said the number of people he has seen get caught driving under the influence since the beginning of his tenure is way too high, and he has implemented a new policy to change that. Under the new policy, DUI offenders must now report to him with their commander and first sergeant, all in service dress uniform, after the appropriate legal action has been taken, so all have an opportunity to understand and learn from the incident. He also urged other Airmen to help.

"Look out for your brothers and sisters in this family we belong to. Help them and strengthen them, so we don't lose any of our brethren in a DUI or a resulting accident," General Egginton said.

Other topics the general discussed included the upcoming Operational Readiness Inspection, deployments and Tyndall's role in training America's Air Dominance team.

In his closing remarks, the general expressed his appreciation for the men and women who work at Tyndall.

"We are all here to manage, support and train an Air Dominance force," he said. "I thank you for the professionalism and the outstanding manner in which you execute our mission."

Commander gives troops advice: Don't meet me *this* way

BRIG. GEN. JACK EGGINTON
325th Fighter Wing commander

I consider myself a pretty easygoing guy ... I enjoy getting out meeting the troops, shaking their hands, looking them in the eyes, and finding out how their Air Force day is going. It's one of my favorite things about being a commander.

The first three months of my command here have been memorable. I have had the honor to meet with many of you ... out on the flightline, at the main gate, in your offices ... around the wing. And it has been my honor.

Each of you has an important role in performing the Wing's mission: Training America's Air Dominance force!

In order to accomplish our mission we have to protect our people. We are familiar with force protection and commonly associate it with our fine security forces. But force protection goes beyond that. We are also responsible as individuals to make risk assessments on our personal activities both inside and outside the work environment to protect ourselves as individuals and as part of the Air Force family.

Unfortunately, there have been a number of poor risk assessments and decisions made by individuals who choose to drink and then drive. When you make the bad decision to get behind the wheel of a car after you've been drinking, you put your physical safety,

your health and your career at risk ... you put everyone else on the road at risk ... and you also put our mission at risk.

You've heard it a hundred

whether on or off base, will schedule an appointment to see me after final action has been taken in their case. The offender, the member's immedi-

what is being done to prevent similar bad decision making in the future.

This is a very serious situation and it is imperative that each and every member of this wing take it seriously. Your safety is my number one priority. There are countless programs and ways to get a ride home if you are drinking. Don't make the potentially fatal decision to get behind the wheel.

Throughout my tenure as wing commander, I hope to meet each and every one of you. You are the reason we can train America's Air Dominance force. Just don't make it a meeting for a DUI.

Take care of yourselves, and take care of each other.

“Any member found guilty of a DUI offense, whether on or off base, will schedule an appointment to see me after final action has been taken in their case.”

BRIG. GEN. JACK EGGINTON
325th Fighter Wing commander



Life's lessons become 'wish list'

AIRMAN 1ST CLASS SARAH McDOWELL
325th Fighter Wing Public Affairs

Ever wonder why there are warnings on electrical appliances that say, “do not use while in a tub of water?” The tag is a result of someone else's experience, and now there is a warning for everyone else to make sure they do not repeat this mistake.

As Airmen, we can view certain people as the warning tags for our path of life. These people say, “I wish I would have ...” just as the first person to bathe with an appliance likely said, “I wish I hadn't gotten into the tub with a blow dryer.”

Since joining the Air Force two years ago, I have compiled a top five “wish list” of the most common warning tags I have heard.

- “I wish I would have gone to college and gotten a degree.” I have heard this said many times by people who want to retire or separate but have no education for the demands of corporate America. Earning a degree greatly increases your chance for promotions in addition to being more competitive in life after the military. The bottom line – starting on your education now will help your professional future, whether in or out of the military.

- “I wish I would not have gotten drunk last night.” I have heard this statement from people who have failed to drink responsibly and those who have been caught drinking underage. Often, these are the same people whose careers have been impacted by their alcohol use. Tyndall, like most Air Force bases, has made it exceptionally easy for Airmen to avoid driving under the influence, with programs such as Airmen Against Drunk Driving (an anonymous service) – and don't forget the wingman system. Choosing a desig-

● SEE WISH PAGE 5

Action Line

The Action Line is your direct line to me. It is one way to make Tyndall a better place to work and live.

Action Line calls are recorded and staffed through the proper agency.

The goal is to provide you with an accurate, timely response. You must leave your name, phone number or address to receive a response.

Questions or comments of general interest will be published in this forum. This avenue should only be used after coordinating problems or concerns with supervisors, commanders, first sergeants or facility managers.

If you're not satisfied with the response or you are unable to resolve the problem, call me at 283-2255.

For fraud, waste and abuse calls, you should talk to the 325th Fighter Wing Inspector General's Office, 283-4646.

Calls concerning energy abuse should be referred to the energy hot line, 283-3995.

BRIG. GEN. JACK EGGINTON
325th Fighter Wing commander



Gulf Defender Editorial Staff

Brig. Gen. Jack Egginton 325th FW commander
Capt. Susan A. Romano chief, 325th FW public affairs
1st Lt. Albert Bosco chief, internal information
Airman 1st Class Sarah McDowell editor
2nd Lt. William Powell staff writer
Senior Airman Benjamin Rojek staff writer

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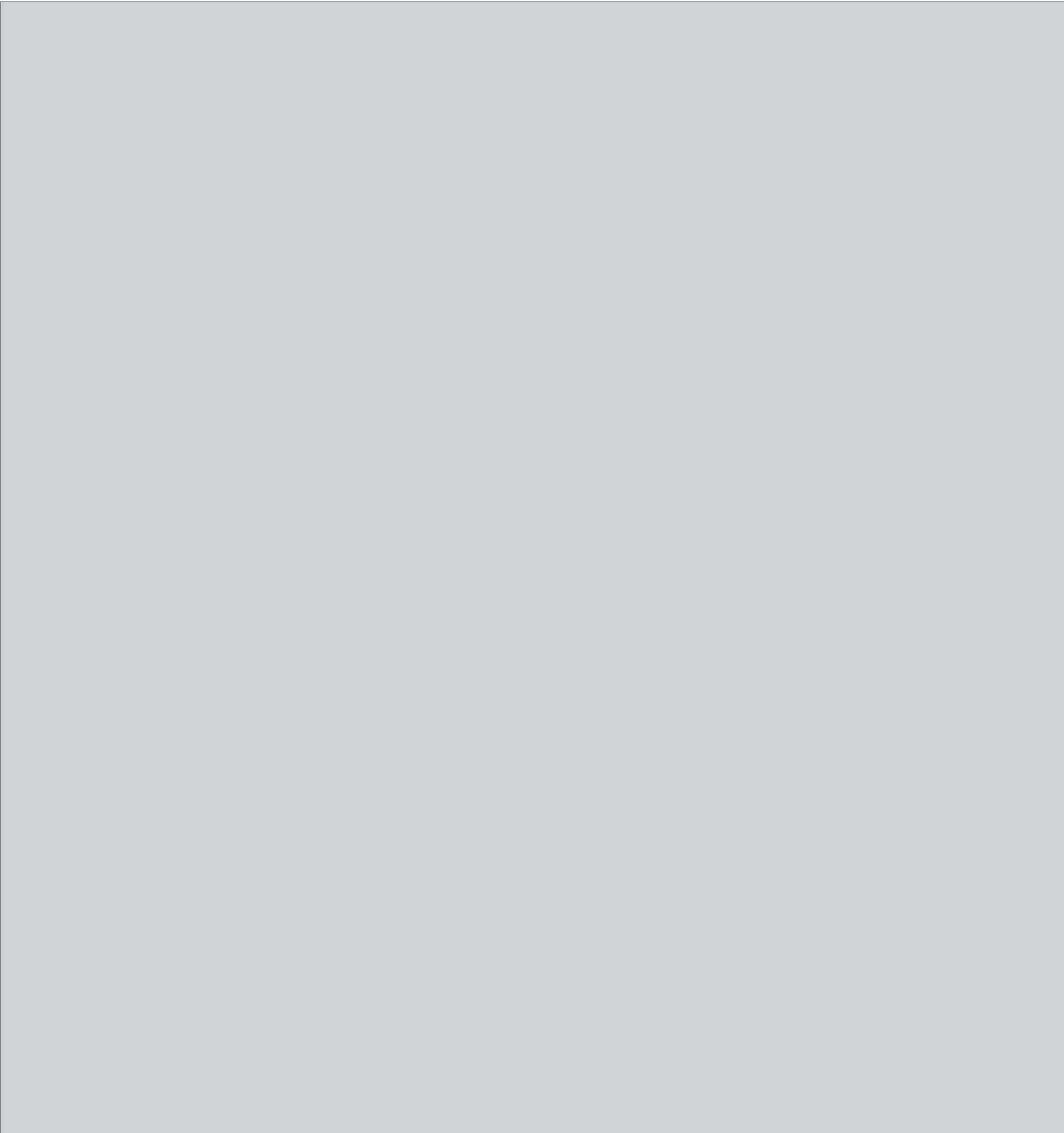
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Editorial content is edited, prepared and provided by the 325th Fighter Wing public affairs office. Photographs are U.S. Air Force photos unless otherwise noted.

The deadline for article submissions to the *Gulf Defender* is 4 p.m. Friday, prior to the week of publication unless otherwise noted. Articles must be typed and double-spaced, preferably on a 3.5-inch disc. Stories should be submitted directly to the public affairs office, Building 662, Room 129 or mailed to: 325 FW/PAI, 445 Suwannee Ave., Tyndall AFB, FL, 32403-5425 or e-mailed to editor@tyndall.af.mil. Public affairs staff members edit all material for accuracy, brevity, clarity, conformity to regulations and journalistic style. The delivery of the *Gulf Defender* to Tyndall base housing sections is provided by the *Panama City News Herald*.

For more information, or to advertise in the newspaper, call (850) 747-5000.



Tyndall hosts William Tell weapons meet Nov. 8

The Air Force’s first William Tell air-to-air competition in eight years takes flight here Nov. 8 – 19.

William Tell 2004 will test aircrew performance in the air dominance and air sovereignty missions, while evaluating cold/live-fire weapons employment and the tactics executed. The meet also includes weapons loading, maintenance and weapons director competitions.

The two-week event will showcase the air-to-air capabilities of F-15C units representing four major commands and the Air National Guard. Participating units are:

- Air Combat Command: 71st Fighter Squadron from the 1st Fighter Wing at Langley Air Force Base, Va.
- Air Education and Training Command: 95th Fighter Squadron from the 325th Fighter Wing at Tyndall AFB
- Air National Guard: 123rd Fighter Squadron from the Oregon ANG’s 142nd Fighter Wing in Portland, Ore.
- Pacific Air Forces: 19th Fighter Squadron from the 3rd Wing at Elmendorf AFB, Alaska
- U.S. Air Forces in Europe: 493rd Fighter Squadron from the 48th Fighter Wing at RAF Lakenheath, England.

This year marks the 50th anniversary of William Tell. The competition is named after the legendary Swiss archer, and has been a biennial competition that has encouraged the most challenging air-to-air scenarios since 1954. The meet was placed on hold the past eight years due to military operations tempo and contingency requirements.

Although operations tempo remains high with Air Force members supporting the Global War on Terror, William Tell planners hope resuming the event will help foster the exchange of tactics and better prepare Airmen for combat operations, said Lt. Col. Edward Nagler, William Tell director.

“We are very excited about re-energizing and modernizing this competition. There will be new scenarios incorporated in the competition to represent the wide-spectrum of Air Force operations today,” said Colonel Nagler.

Members of the 64th Aggressor Squadron based at Nellis AFB, Nev., will serve as “adversaries” for the first time. Other changes include the aircraft being equipped with short-range, medium-range and long-range weapons and aircrews will

be evaluated on their response to the threats in day and night scenarios, Colonel Nagler said.

“This competition has left its roots as an air intercept event to become an air superiority event,” he said.

William Tell is sponsored by Air Combat Command.

(Courtesy of Air Combat Command News Service)



A 95th Aircraft Maintenance Unit member looks over a 95th Fighter Squadron F-15 Eagle’s weapon pylon before a sortie. The 95th FS will take to the skies on behalf of Air Education and Training Command and the 325th Fighter Wing for William Tell 2004.

Force shaping opportunities expand in 2005

TECH. SGT. DAVID JABLONSKI
Air Force Print News

WASHINGTON — Air Force personnel officials encourage more Airmen to seek opportunities to exit the service under an expanded force-shaping program in fiscal 2005.

Planners have opened more career fields for force-shaping eligibility by dropping from a 100 percent sustainment level to 95 percent. This increases the eligibility pools by about 30 percent for enlisted Airmen and 50 percent for officers. The force-shaping initiatives include two phases encompassing fiscal 2004 and 2005 to move the Air Force closer to its authorized end strength of 359,700.

Initially, the force-shaping goal targeted 3,900 officers and 13,700 enlisted for separation. Because of record retention rates, that total of 16,000 is expected to increase to almost 24,000 by Sept. 30.

“We wanted to open up the aperture

● SEE **FORCE** PAGE 7

● **FROM WISH PAGE 2**
nated driver before going out is the best way to avoid driving drunk.

• “*I wish I would have started working out earlier.*” This is usually said in response to Air Force physical fitness test results. The people who say this have seen their scores much higher following previous tests and now realize exercising regularly (probably more than squadron or group fitness allows) would have produced a more satisfying physical fitness score.

• “*I wish I would have noticed her behavior and talked to her.*” This statement is the most permanent one of regret. I know, because I have had to say it. Air Force briefings and teachings, especially prevalent at commander’s calls and in-processing briefings, teach about suicide as being one’s own choice. But, the leaders also know Airmen can help each other and encourage the use of various base-wide programs of-

ferred through the Chapel and Life Skills. Learning about others’ behavior and having genuine concern for fellow Airmen can keep these words off your lips and get proper help for Airmen in need.

• “*I wish I would have stayed in the military.*” I

“**Although it is up to each individual to make his own decision and learn his own lessons, the best lesson learned is often that of someone else.**”

AIRMAN 1ST CLASS SARAH McDOWELL
325th Fighter Wing Public Affairs

have heard this statement on many occasions from various people, but the time it hit home for me was when it came out of the mouth of a waitress at a local buffet. In disbelief, I instantly recalled my experiences working as a waitress for five years before enlisting. From then on I decided to listen to other people’s experiences and not just coast through the four-year enlistment to end up in the same position I was when I started. The Air Force

offers too many opportunities to not take advantage and excel, such as travel, education and opportunities for leadership roles. Additionally, opportunities exist to become an officer through avenues such as Air Force Reserve Officer Training Corps and Officer Training School. The Air Force also offers the “Right Decision Seminar” to help other Airmen who are questioning whether to stay or go. If anyone chooses to separate, they need to make sure their

future is secure before they do so. These warning tags are just a few of many I have heard over the years. We are presented with decisions every day that shape the rest of our lives. Although it is up to each individual to make his own decision and learn his own lessons, the best lesson learned is often that of someone else. Learning from other’s mistakes is just as wise, and definitely easier, than having to see the results of your own.

Panhandle storms cause commissary shortages

Tyndall store will still hold case lot sale in conjunction with retiree appreciation days this weekend



Jim Weslowski

Jerry Wells, a Smithfield sales representative, stocks products at the Tyndall Commissary. Hurricane Ivan’s destruction in the Pensacola area has made it difficult to keep a full product line on the shelves here, but officials expect to be fully stocked soon as improvements continue.

JIM WESLOWSKI

325th Fighter Wing Public Affairs

As a direct result of Hurricane Ivan’s destruction, and compounded by three other storms that also hit the southeast in the

last few months, some normally fully stocked items are in shorter supply. “Our suppliers from the Pensacola area are having the most difficulty in getting commis-

saries throughout the Panhandle fully stocked,” said Mike Yaksich, Tyndall store director. “Because of road conditions, traffic delays and their ability to get supplies from other locations in the country to the warehouses, it is taking much longer to resupply their distribution centers.” According to Mr. Yaksich, Tyndall receives approximately 65 percent of its goods from the Pensacola area. He does not expect the supply line to get worse; in fact, it should only improve as highways and their supply routes get restored. “The commissary system has military contracts in place for all

goods we stock,” said Mr. Yaksich. “These contracts help ensure shoppers get the best product at the lowest possible price. Some short stock supplies are creating a concern to

Highway 98, delivery drivers won’t have to find longer, alternate routes to get goods to us. “The flow of goods has increased enough for us to hold our case lot sale in conjunction

“Because of road conditions, traffic delays and their ability to get supplies from other locations in the country to the warehouses, it is taking much longer to resupply their distribution centers.”

MIKE YAKSICH
Tyndall Commissary director

some customers at the present time, but things should return to normal soon.” Mr. Yaksich anticipates a return to normal stock within two to four weeks. “Every day we are seeing more groceries arrive on schedule. Right after Hurricane Ivan suppliers didn’t even know what roads were passable. Now that two-way traffic is open on Interstate 10 and U.S.

with the Tyndall Retiree Appreciation today days, through Sunday,” added Mr. Yaksich. “More than 55 items will be available at special pricing with savings from 25-50 percent off regular Defense Commissary Agency prices. Produce and meat specials will also be available.” For more information about available items, special orders or store operating hours, call 283-4825.

September reenlistments

- Master Sgt. Hector Baptiste, 53rd WEG
- Master Sgt. Edward Best, 325th FW
- Senior Airman Jesse Boring, 325th AMXS
- Tech. Sgt. Brady Chieffi, 325th MDSS
- Staff Sgt. Christopher Daigrepoint, 325th CS
- Master Sgt. Jason Davis, 325th AMXS
- Master Sgt. Michael Dye, 325th AMXS
- Tech. Sgt. Jessie Hawley, 43rd FS
- Tech. Sgt. Charlene Majo, 325th MDG
- Tech. Sgt. Addison Marvin, 325th CS
- Senior Airman Kimberly Patterson, 325th ACS
- Senior Airman Marta Rodriguez, 83rd FWS
- Master Sgt. Chad Sandmann, 325th MXS
- Senior Airman Lorinda Taketa, 325th MDSS
- Staff Sgt. Andrew Taylor, 325th SFS
- Staff Sgt. Michael Taylor, 81st TSS
- Staff Sgt. Jason Thomas, 325th CS

● **FROM FORCE PAGE 4** to get on the proper glide slope to reach our end-strength goal by the end of 2005,” said Col. Mike Hayden, the Air Force chief of military personnel policy.

“In order to do that and minimize impact on accessions, we wanted to provide more opportunities to those people wanting to leave (the Air Force) right now,” he said.

“By lowering the force sustainment level to 95 percent, we are able to review previously disapproved applications,” Colonel Hayden said. “We had quite a few people interested in departing, and yet we were holding sustainment at 100 percent. This

change will allow more career fields to play. Additionally, we will continue to assess our glide path and evaluate needed adjustments to accessions. We’ll do that throughout the year.”

About 1,000 Airmen who initially applied and were disapproved will be reviewed again and contacted to see if they are still interested. Offers to those and newer applicants are being extended on a first-come, first-served basis.

“In the past when we’ve posted the force-shaping matrix online, some people looked at it and said ‘I don’t even have an opportunity here,’” said Maj. John Silverman, the Air Force chief

of separation and retirement policy.

“This will now give more people an opportunity to apply and be approved,” he said. “We know that, initially, we open the door for approximately 1,000 Airmen (who) were previously disapproved.”

Personnel officials said they hope active-duty Airmen will remain part of the total force by choosing separation options such as Palace Chase, Operation Blue to Green or transitioning to civil service.

The latest force-shaping opportunities are now available on the Air Force Personnel Center Web site at www.afpc.randolph.af.mil/retsep/shape2.htm.

Checkertail Salute

Staff Sgt. Michelle Simpson



Steve Wallace

Sergeant Simpson receives the Checkertail Salute Warrior of the Week award from Col. Brian Dickerson, 325th Fighter Wing vice commander.

The Checkertail Clan salutes Sergeant Simpson, who orchestrated and followed through on the complete reorganization and movement of the Third Party Collections staff to the newly established in-house pharmacy area. Additionally, Sergeant Simpson performed monthly DD Form 2569 audits and set a medical group record by surpassing Air Education and Training Command’s clinical compliance goal of 90 percent for six straight months.

Duty title: 325th Medical Group Biometrics program manager

Time on station: Three years

Time in service: Seven years

Hometown: Houston, Texas

Hobbies: Reading and traveling

Goals: Complete a bachelor’s degree in healthcare administration

Favorite movie: “Miss Congeniality”

Favorite thing about Tyndall: Location

Pet peeves: Turn signal-optional drivers

Proudest moment in the military: Enlisting in the Air Force

The Checkertail Salute is a 325th Fighter Wing commander program designed to recognize Tyndall’s Warrior of the Week. Supervisors can nominate individuals via their squadron and group commanders. Award recipients receive a certificate, letter from the commander and a one-day pass.

There's only one way to come out ahead of the pack.

QUIT



American Heart Association

WE'RE FIGHTING FOR YOUR LIFE



Trained to fight, prepared to win

*325th SFS hits the field
to sharpen combat skills*

1st Lt. Albert Bosco

(From left) Staff Sgt. Allen Merritt, 325th Security Forces Armory NCO in charge, extinguishes a fire caused by a smoke grenade while 1st Lt. Robert Prausa, 325th SFS Training and Resources officer in charge, looks on. Both served as evaluators during a 48-hour security forces field training exercise Oct. 8-9. Yellow smoke was used during the exercise to simulate a chemical weapons attack.

SENIOR AIRMAN BENJAMIN ROJEK
325th Fighter Wing Public Affairs

The mortar and chemical weapons attacks may have been simulated, but the hard work of the men and women of the 325th Security Forces Squadron was definitely real.

Members of the 325th SFS participated in an annually required field training exercise, also known as FTX, Oct. 7-8 at the wing exercise area near the west end of Tyndall's runways.

"We spend 300-plus hours a year in required training," said 1st Lt. Robert Prausa, 325th SFS Training and Resources officer in charge. "It all culminates in our field training exercise, which we use to evaluate the training applied in real situations."

The exercise is also used to accomplish additional training security forces members cannot complete on a regular basis, he added, such as using trip flares or ground burst simulators.

The exercise lasted 48 hours in order to give the troops time

to complete 39 wartime tasks, said Lieutenant Prausa. These tasks included deployment planning, base development and redeployment. Also, throughout the two-day event, the more than 200 participants were exposed to many simulated threats including chemical attacks, mortar fire and enemy ground forces.

When it comes to firing on the enemy, the security forces members use blanks and Multiple Integrated Laser Engagements Systems, he said. MILES gear uses a laser pointer on the weapon that shoots a beam when the gun is fired.

Everyone participating in the exercise wears detectors on their vest that identify hits or near misses when they are fired upon.

All of this training, which occurs during the last quarter of each calendar year, is used to prepare the security forces members for deployment into a hostile environment.

"We train for the basic wartime tasks that we have to deal with each time we deploy," said Lieutenant Prausa. "This is training needed for Air Expeditionary Force preparation."



1st Lt. Albert Bosco

Airman 1st Class Joseph Doll, 325th SFS sentry, mans an M-240 machine gun at a heavy weapons position during the squadron's annual field training exercise.



Senior Airman Benjamin Rojek

Security forces members discuss force protection procedures at the base defense operations center as information comes in from the sector command post.



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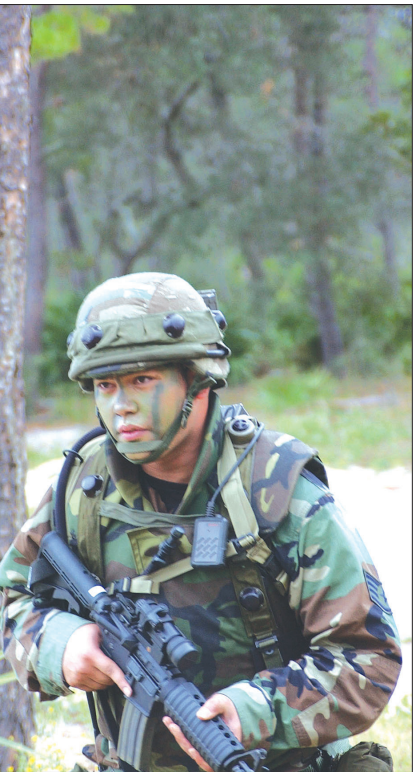


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Senior Airman Benjamin Rojek

Members of the 325th Security Forces Squadron assist one another with donning Mission Oriented Protective Posture gear in the sector command post during a field training exercise scenario.



1st Lt. Albert Bosco

Sgt. Eric Eaken, 325th SFS, is ready for anything as he stands guard with his M-4 rifle in hand.



1st Lt. Albert Bosco

Airman 1st Class Joseph Doll, 325th Security Forces Squadron sentry, hangs up the phone at his position after speaking to the sector command post. One of the tasks to be completed during the field training exercise was to establish communications between defensive fighting positions and the sector CP.



1st Lt. Albert Bosco

A security forces member dons MOPP 4 gear after a simulated chemical attack.



Senior Airman Benjamin Rojek

(From left) Capt. Alex Archibald, 325th SFS Operations officer in charge, and Master Sgt. Troy Winslow, 325th SFS flight chief, make their way to their defensive fighting position while 1st Lt. Robert Prausa, 325th SFS Training and Resources officer in charge and an exercise evaluator, follows close behind.

Medical group to kick off AFMS customer service survey program

1ST LT. ALBERT BOSCO
325th Fighter Wing Public Affairs

In an effort to continually provide the best medical care possible and bolster patient relations, the 325th Medical Group announced implementation of a new customer service program here this month. The Service Delivery Assessment program, originally implemented by Air Force Medical Services, aims to obtain timely, actionable feedback from patients regarding their recent visit to Tyndall's outpatient clinic.

"This system will allow us to be more responsive to issues and concerns of our patients," said Col. (Dr.) Sean Murphy, 325th Medical Group commander. "It provides near

real-time feedback from a larger cross section of our patients than the previous Department of Defense survey random sample of 25 percent of the clinic's patients within 48 hours of their visit. The contractor will contact patients

"This system will allow us to be more responsive to issues and concerns of our patients. It provides near real-time feedback from a larger cross section of our patients than the previous DOD survey and allows us to respond quickly when patients voice concerns or have ideas."

COL. (DR.) SEAN MURPHY
325th Medical Group commander

and allows us to respond quickly when patients voice concerns or have ideas." The program will be administered by an authorized DOD contractor, who will contact a

between 5-8 p.m., Monday through Friday. These callers will not have access to personal medical information, and patients will not be requested to provide any personal infor-

mation. Patients will be asked about six questions in order to gain objective feedback regarding the quality of service they received during their visit. According to Lt. Col. Charles Carlton, 325th Medical Operations Squadron commander, the move to SDA was sparked by current systems' lack of providing objective, timely data to AFMS regarding patient care issues. Under the current system, he noted surveys are mailed to customers and turned in via a DOD collection site – a process that can take up to 90 days and only reflects about 1 percent of the monthly customer encounters. "The new system will allow us to get timely customer sat-

isfaction information within seven to nine days of their visit and will reach out and touch approximately 25 percent of our patient population," Colonel Carlton said. Medical services falling under this new system include family practice, pediatrics, women's health, flight and internal medicine, life skills, physical therapy and the pharmacy. In order for the system to be successful, Colonel Carlton stressed the need for patient participation citing patient feedback as a crucial step in the program, as well as ensuring their medical well-being throughout the process so they receive the medical care they deserve and want.

Congratulations to Tyndall's Senior NCO Academy graduates

- Master Sgt. Robert Wood, 325th MXS
- Master Sgt. Garry Berry, AFCEA
- Senior Master Sgt. Alfredo Lopez, 325th AMXS
- Master Sgt. Steve Whisenhunt, 325th MXS
- Master Sgt. Denise Richardson, 325th MXS



Questions about career options?

Call Senior Master Sgt. Jeffrey Kahapea, 325th Fighter Wing career assistance advisor, for answers to retraining or special duty questions at 283-2222.

System changes could temporarily affect Air Force Club cardholders



Rusty McLeod, an employee at the Tyndall Officers' Club, brings up club information on the club's computer recently. Work such as this will be on hold Oct. 27–Nov. 1, but most Air Force club members will be unaffected.

STEVE RIDDLE
325th Services Squadron publicist

Some major changes are in store for the Air Force club system, but because of two years worth of planning and preparation most members won't notice any changes in service.

Bank One, the bank that holds Air Force club members' accounts, switched to a new computerized system Aug. 9 that now processes the accounts of Air Force club members.

The second phase of the switchover will involve nearly a week of "blackout" to the club works system, which includes the Air Force Club Membership Card Program. During this period, which is scheduled Oct. 27 through Nov. 1, there will be an impact on several processes affecting club members.

The most significant will be the inability for club members to make payments on their accounts at

their base clubs, over the Internet, or by phone during the blackout period. Members will be able to view their accounts and balances on the Bank One Web site, but the "Make a Payment" option will not be available.

Cardholders whose accounts are due during the blackout period are encouraged to make an early payment this month.

"They need to pay ahead of time and not wait until the blackout period to pay," said Fred Fried, club operations branch chief, HQ Air Force Services Agency, San Antonio, Texas.

Cardholders will still be able to make charges to their accounts with the cards. However, those charges will not post until the end of the blackout period, when work is completed on the new system.

For more information, contact the Tyndall Officers' Club at 283-4357.

ON THE STREET

How will the wing commander's DUI policy change Tyndall?

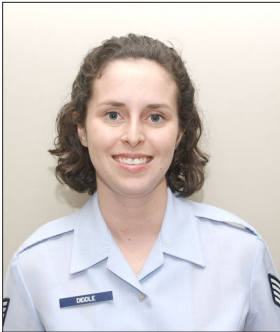


"It will make our Airmen more responsible for their actions since people other than themselves will be inconvenienced."

1ST. LT.
MICHAEL McDONALD
325th Mission Support Squadron

"It will decrease the number of DUIs and make Tyndall and the Panhandle a safer place in which to drive."

STAFF SGT.
AMANDA DIDDLE
325th Services Squadron



"I think it will heighten the awareness of DUIs throughout the unit and the 325th Fighter Wing."

CAPT.
BENITA ARCENEUX
325th MSS



Steve Wallace

Phantom flight

(From left) Brig. Gen. Jack Egginton, 325th Fighter Wing commander, and Lt. Col. Jerry Kerby, 82nd Aerial Targets Squadron commander, prepare for a mission in one of the 82nd ATRS' newly-painted heritage QF-4 Phantom IIs Oct. 4. The general received a familiarization flight during an orientation and tour of the 82nd ATRS for 325th FW leadership, the Bay County Military Affairs Committee and their spouses.

Briefs

Bicycle Safety Clinic and Children's Identification Program

The Bay County Sheriff's Office will be on base 10 a.m. to 2 p.m. Oct. 23 at the Youth Center with their Children's Identification Program and a Bicycle Safety Clinic. The Sheriff's Office will be giving away about 20 bicycle helmets to Tyndall children. Parents can stop by to have their children photographed and fingerprinted and have their bicycle inspected. For more information, contact the 325th Fighter Wing Safety Office.

OSC social

The Officers' Spouses' Club will have a coffee 6:30 p.m. Oct. 26 at the Officers' Club. For more information, call 215-6820 before Oct. 22.

Mentors needed

Mentors are needed for 9th- and 10th-grade students at Rutherford High School.

The task requires a couple hours a week around lunch time to help students who are termed "at risk" for failing or dropping out of high school.

Being a mentor is being a big brother/sister, a role model and, most of all, a friend to the student. For more information, e-mail Joseph.Volpi@tyndall.af.mil.

Stetson University

Stetson University is offering Microsoft and Cisco programs. No out of pocket cost for active military. There is limited seating. Ask about free computer or free tests. For more information, contact Linda Along 407-579-3957 or lalonge@stetson.edu.

Gulf Coast Community College

The GCCC second weekend block starts Oct. 29. Classes offered include: English Composition II, Religions of the World, General Biology, Environmental Science, Principles of Sociology. October Tyndall Classes starts this week. Classes offered include: Western Civilization II, Earth Science Survey. For more information call 283-4332.

Tyndall Thrift Shop

The Tyndall Thrift Shop, 743 Suwannee Rd., is open for business 9:30 a.m. to 12:30 p.m. Wednesday through Friday and 9 a.m. to noon the first Saturday of each month. Consignments are accepted from 9:30-11:30 a.m. Wednesdays and Thursdays. For more information, call 286-5888.

Heart Link

The next Heart Link session will be held 8 a.m. to 2:30 p.m. Oct. 22 at the Enlisted Club. Heart Link is a fast-paced orientation to the military community for spouses, which includes presentations from the 325th Fighter Wing commander, protocol, military personnel, finance, family support, services, legal, health and wellness, family advocacy, the chapel, and Tricare. There are games, skits and prizes scheduled throughout the day. For more information or to make reservations, contact the Family Support Center at 283-4205.

Depression Management program

The DMP meets from 10:30 a.m. to noon for six consecutive Wednesdays, starting Nov. 3 at

the Health and Wellness Center. The program will cover a comprehensive range of techniques proven by research to be effective ways to manage depression. To sign up, call 283-7511.

Anxiety Management program

The AMP meets from 10:30 a.m. to noon on six consecutive Fridays starting Nov. 5 at the HAWC. The program will cover a comprehensive range of techniques proven by research to be effective ways to manage anxiety, especially physical tensions and worries. To sign up, call 283-7511.

Stress Management and Relaxation Techniques

The SMART program meets 10:30 a.m. to noon four consecutive Mondays starting Nov. 1 at the HAWC. The program will cover comprehensive range of techniques proven by research to be effective ways to manage stress, especially physical tensions and worries—including relaxation techniques. To sign up, call 283-7511.

Casino Night

There will be a casino night starting at 4 p.m. Oct 29 at the Officers' Club. Cost is \$25 for dinner and \$25,000 in gaming scrip. People who buy their tickets before Oct. 22 receive an additional \$10,000 in scrip. There will be more than \$1,000 in prizes.

Classifieds

2002 Mustang coupe

Dark blue with tan cloth interior. Great condition. Six-cylinder, automatic. Power driver

seat, windows. Six-disc CD player. Cruise control. 25,000 miles. Still under factory warranty. Need to sell for payoff. For more information, call 763-8354 and ask for Tasheena Thomas.

Attention weightlifters

Body Masters squat rack, excellent condition, great for squats or bench press, \$500 or best offer. Call (850) 784-1529.

Retiree News

Tyndall retiree appreciation days

The Tyndall Air Force Base officials have rescheduled military retiree appreciation days for this weekend. Organizations around the base will offer various services from demonstrations and giveaways to special services. The event was rescheduled because of Hurricane Ivan.

The Defense Commissary Agency will hold a case lot sale for all authorized shoppers. Free coffee, punch, cake and a drawing will be offered Saturday.

Special promotions will be at most Army and Air Force Exchange facilities for authorized shoppers in honor of retirees.

Half price green fees and boat rentals and free use of the auto lifts and wood shop equipment are being offered today.

Many other services squadron facilities will also offer discounts to military retirees. Three free bowling games will be offered at Raptor Lanes Saturday. Retirees can also make reservations to stay at the Sand Dollar Inn by calling 283-4211.

The Berg-Liles dining facility will be open to military retirees and their spouses for breakfast/brunch from 6 a.m. to 1 p.m. Saturday.

An Information/Health Fair will be held from 9 a.m. to 1 p.m. Saturday at the Pelican Reef Enlisted Club. The guest speaker will be Col. "Rocky" Warren McPherson, Florida Department of Veterans Affairs executive director at 9 a.m.

The Base Support Center and Pass and ID, located in Bldg. 662, will be open from 9 a.m. – noon Saturday for new ID Cards and vehicle decals.

For more information about Tyndall's Retirees Days, call 283-4205.

Chapel Schedule

Catholic services held at Chapel 2:

Daily Mass, 11:30 a.m. Monday-Friday
Reconciliation (before Saturday Mass or by appointment)
Saturday Mass, 5 p.m.
Sunday Mass, 9:30 a.m.
Religious Education, 11 a.m. Sunday.

Protestant services at Chapel 1:

Communion service, 9:30 a.m., Chapel 1
Religious Education classes, 9:30-10:30 a.m. in Bldg. 1476
General Protestant service, 11 a.m., Chapel 2.

Tigers ‘three-peat’ as SEMAC pre-season tourney champs

The Tyndall Tigers men’s varsity basketball team began their march to a third consecutive Southeastern Military Athletic Conference championship Saturday and Sunday by winning the conference pre-season basketball tournament held at Robins Air Force Base, Ga., for the second year in a row.

In their first game versus the Robins AFB Hawks, the Tigers took a 39-32 lead into the intermission and withstood several Robins runs to gain their first win of the season with a final score of 74-64.

Elvin Walker paced the Tigers in scoring with a game-high 20 points, followed by Omar Johnson with 14, Tarrance Garner with 13 and Tysen Pina and Rob Montgomery with 10 points each. Elvin Walker led the Tigers in assists with six and in steals with four, and Tysen Pina led in rebounding with 13 and in blocked

shots with four. Al’B Marshall led the Hawks in scoring with 19 points.

In their second game of the tournament, the Tigers faced the Knights from Moody AFB, Ga. The Tigers came out strong and ran to a 34-23 lead at the intermission. In the second half, momentum swung back and forth as the Tigers took the hard fought victory with a winning score of 67 - 60.

Tysen Pina led the Tigers in scoring with game-high 17 points, followed by Elvin Walker and Rob Montgomery with 13 and 12 points respectively. Tysen Pina and Rob Montgomery led in rebounding with 12 and 10 respectively, and Omar Johnson had six assists and four steals. Chaise Williams led the Knights in scoring with 10 points.

In their third game of the day, the Tigers took on the host Eagles from Eglin AFB. The Tigers

started slowly as they fell behind by 10 points then roared back to take a 39-28 lead at the half. In the second half Tyndall extended its lead to as many as 14 points only to see Eglin battle all the way back to take a double digit lead and hang on for the victory 86-78.

Elvin Walker led the Tigers in scoring with 29, including the play of the tourney when he went baseline and dunked on three Eglin players, followed by Tommy Nixon and Tysen Pina with 14 each. Rob Montgomery led the Tigers in rebounding with 10. Elency Erby led the Eagles in scoring with a game-high 31 points.

Following Tyndall’s loss to Eglin, the Tigers faced the Hurlburt Field Commandos. The teams engaged in a defensive battle that was nip and tuck throughout the contest. The score was tied 31-31 at the half, but the

Commandos jumped out to an eight-point lead in the second half before the Tigers came roaring back with key baskets by Tommy Nixon to take the lead and secure another victory for Tyndall with a final score of 74-68.

Elvin Walker led the Tigers in scoring with a game-high 29 points, followed by Tommy Nixon and Tysen Pina with 14 points each. Elvin Walker also led in assists with 10 and Tysen Pina led in rebounds with 10. Tobias Ellis led the Commandos in scoring with 18 points.

With the round-robin portion of the tourney complete, the Tigers faced the Hawks once again to determine the champion. Robins came out on fire and jumped out to a 24-12 lead, only to see Tyndall battle back to tie the score at 36-36 at the half. In the second half the Tigers offensive and defensive intensity returned as they built a 14-point lead and

registered a double digit victory to win the championship 71-61.

Omar Johnson paced the Tigers in scoring with a game-high 18 points and assists with eight, followed by Elvin Walker with 15 and Tysen Pina with 14. Tysen Pina also had 14 steals and Elvin Walker had six. Al’B Marshall led the Hawks in scoring with 17 points.

Tyndall’s Elvin Walker was voted most valuable player of the tournament for the second year in a row. He was joined on the all-tourney team by Eglin AFB’s Elency Erby, Hurlburt Field’s Tobias Ellis, Robins AFB’s Al’B Marshall and Rooshuan Johnson, and his own Tigers teammates Rob Montgomery and Tysen Pina.

The Tigers will travel to Moody AFB to kick-off the regular season Saturday and will host Keesler AFB, Miss., Oct. 23.

(Courtesy of Tyndall Tigers)

Intramural golf standings

Squadron	Total points	Makeup games
CES	71	1
SVS	64.5	-
COMM	59	-
AMXS	58.5	1
MXS2	54.5	-
WEG	52	2
AFCESA	49.5	1
MOS	47.5	-
TS	39.5	-
COMM2	35.5	1
CONR1	31.5	2
83FWS	25.5	-
ACS	22	1
2FS	22	2
CONR3	20.5	1
372TRS	19.5	2
RHS	18	1
OSS	16.5	-



Airman 1st Class Sarah McDowell

Team spirit!

The Tyndall Women’s Varsity Basketball Team prepares to take the court Sunday during their match against Robins Air Force Base, Ga. Tyndall played four matches last weekend at Moody Air Force Base, Ga. during the pre-season tournament.



Funshine NEWS

October 15, 2004

www.325thservices.com



All Ranks Old West Saloon CASINO NIGHT

Oct. 29 at the Officers' Club

Social Hour - 4 p.m.

Gaming starts at 5 p.m.

**Over \$1000.00
in prizes!!!**

**\$25 for dinner & \$25,000
gaming scrip**

Purchase by Oct. 22 and
get \$10,000 additional scrip
Purchase from Oct. 23 through 26
and get \$5,000 additional scrip
Hosted by the: Maintenance Group

Sponsored by Tyndall Federal Credit Union, Captain
Anderson's, The Bagel Maker, Paul Brent Galley, First
Command Financial Planning, Sandestin Hilton, Dixie
Stampede, and Howard Johnson Maingate West Orlando. No
federal endorsement of sponsor intended.

Air Force Club Membership Drive

New and Existing AETC members
could win up to \$3,000.00
If AETC reaches it's goal, Tyndall
clubs could receive \$500!
Amn E1-E4 & 2Lt get one free
year of membership. Call the club
today and start saving.

283-4357

Enlisted Club

Dinner and A Movie

October 21

The Terminal

October 28

Anchor Man

November 4

Without a Paddle

Buffet 5-7 p.m., Movie 7 p.m.

Buffet style dinner: \$6.95

Member price: \$5.95

Non-Member Children: \$3.95

Children age 7 and under eat free.

Youth under age 16 must be
accompanied by an adult.

Basewide Fall Flea Market

October 23. Cost is \$7 space only, \$10
space and 1 table, \$12 space and 2 tables,
\$25 small pavilion, \$20 space in large
pavilion. Summer's over so clean out those
closets and get ready for winter. Sellers must
check in by 6 a.m. and will not be allowed to
drive into the market area after 6:30 a.m.
Check in begins at 5 a.m. Flea market begins
at 7:30 a.m. and runs until 1 p.m. No refunds
for cancellations or no shows. No commercial
vendors or sale of animals.

Call 283-3199 for more information.

Youth Center

☎ 283-4366

Homeschooler Fitness

Are you a homeschooler looking for fitness
activities for your children? Sign up for the Youth
Center Homeschool Fitness program for ages 6
and up and your child will participate in a
different team or individual sport each month.
USA Tennis will be featured in November
followed by flag football in December. The USA
Tennis program runs Nov. 3, 10, 17, 24 and the
flag football runs Dec. 7, 9, 14, 16. Class times
are 10 a.m. for ages 6-7 yrs. and 11 a.m. for
ages 8 yrs. and up. Cost is \$40 a month.

Surf's Up

Surf's up! Catch a wave and sign up for the
325th Services Youth Surfing Clinic for ages 7
and up. Schedule a Saturday class and learn
basic surfing techniques and ocean awareness
in a safe environment. All classes are held at
St. Andrews State Park, and cost is \$40 for a
2 hour session.

Start Smart Soccer

Are you ready to score a goal? Sign your 3-5
year old up for Start Smart Soccer and work
one-on-one with them developing basic skills.
The program runs Nov. 9, 16, 23, 30 at 10
a.m. Cost is \$30.

Start Smart Basketball

Are you ready to take it to the hoop? Sign your
3-5 year old up for Start Smart Basketball and
work one-on-one with them developing basic
skills. The program runs Nov. 6, 13, 20, 27 at
9 a.m. Cost is \$30.

Sealed Bid Auction at Bonita Bay

Boats, Trailers, Motor, Truck,
Sailboat

Bids accepted Oct. 18-Nov. 1 during
operating hours.

Thurs.-Mon. 9 a.m.-5 p.m.

Items will be on display and marked.

All items sold as is. Call 283-3199
for more information.

Lodging NAF Property Sale

November 24, Bldg. 1381, 9 a.m. to 2
p.m. Items for sale: Beds Queen size,
desks, chairs, occasional chairs,
dressers, mirrors, drapes, artwork,
microwaves. Cash and Checks only.

Call 283-4211, ext. 3336

Berg-Liles Dinning Facility Semi-Annual

BIRTHDAY MEAL HALLOWEEN IN HOLLYWOOD

October 27 at 5 p.m.

Steak, Lobster Tail, Shrimp, Twice Baked
Potato, Onion Rings, Corn on the Cob,
Broccoli, Sauteed Mushrooms
and Onions, Shrimp Cocktail, Dinner Rolls, Ice
tea, Cake and Ice Cream.

COSTUME CONTEST

Come as your favorite Movie actor
or character. Prizes awarded to
1st & 2nd place winners.

Eligibility: ESM (SIC) Customer and one guest ESM
customer must have had a birthday between May-
Oct. If the guest is on BAS, the cost of meal is \$22.
Any questions may be directed to 283-2239.

Airman Appreciation BBQ October 22

10:30 a.m.-1 p.m.

Location: parking lot in front of
the Berg Liles Dining Facility

Meal Card Holders: Free

BAS Flat Rate \$5.30

Menu includes: BBQ Chicken, BBQ Ribs,
Grilled Burgers & Franks, Corn on the
Cob, Collard Greens and more.

**Come out and enjoy the food
and play games.**

Tyndall Youth Center

8th Annual Fall Festival

October 22, 6-8 p.m.

*Games, food & lots of fun
for the entire family!*



Buy a \$5 Admission and enjoy these activities

Face Painting	Crafts
Fish Pond	Lollipop Tree
Cake Walk	Basketball Shoot
Bean Bag Toss	Climbing Wall
Spooky Maze	Football Toss
Bingo	Lots More...

*Volunteers Needed!!! Set up, decorating,
cooking, operate booths and clean up.*

Sponsored in part by:

First Command Financial Planning

No federal endorsement of sponsor intended.

283-4366

Community Center

NFL Pigskins Picks

Entries must arrive at CAC by 5 p.m. Friday,
preceding the weekend & Monday games.
Open to all Tyndall Community members
over the age of 18.

283-2495

Combined Federal Campaign

Participate in the future success of the
Tyndall Youth Center. Designate #
3014 on your CFC contribution form.
Special events, open recreation and
youth sports are
just a few of the
programs that
provide opportunities
for Tyndall's youth.



Football Frenzy at the Pizza Pub

Bldg. 1027 on Louisiana Ave.

Prizes include: an XBOX system, T-shirts, coolers
and hats for Club Members!

**Any question call Amanda at
283-3222 / 283-2814**



No federal endorsement of sponsors intended.

